

# FAQ: Browser Requirements for Dun & Bradstreet

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## Browser requirements for Dun & Bradstreet.

Dun & Bradstreet recommends the following web browsers to access the Million Dollar Database:

Windows/IBM compatible computer users should use Microsoft Internet Explorer version 6.0 or higher. Download Internet Explorer at: <http://www.microsoft.com/windows/ie/>

Macintosh/Apple computer users should use Apple's Safari web browser.  
For Apple operating system OS X, download the latest version of Safari at:  
<http://www.apple.com/support/safari/>

Older or non-standard browsers:

Mozilla Firefox

Download the latest version of Mozilla's Firefox web browser here: <http://www.mozilla.com/firefox/>

Netscape Navigator

Dun & Bradstreet recommends using Netscape Navigator 6.1 or higher to access the Million Dollar Database. Download the latest version of the Netscape browser here:  
<http://browser.netscape.com/>

AOL Browser

The AOL Browser is not supported by many of our database vendors. We recommend using the regular Internet Explorer browser instead—at minimum, IE 5.0 or later.

Mac OS 8 & 9

For Apple operating system 8.1-9.x, download IE 5.1.7 at:  
[http://downloads.wackomenace.co.uk/macie/mac\\_ie\\_517\\_os9.htm](http://downloads.wackomenace.co.uk/macie/mac_ie_517_os9.htm)  
or <http://www.versiontracker.com/dyn/moreinfo/macos/2904>

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If you encounter technical issues, browse the Help topics for solutions or contact the Hill Library. Call (877) 700-4455, (651) 265-5500, or fill out a [feedback form](#).

- If you contact us, please provide as much information as possible:
  - Which database or Web page is generating the problem?
  - What kind of an error message are you receiving?
  - Which operating system are you using (Windows XP, Windows Vista, Mac OSX)?
  - Which browser are you using (Internet Explorer, Firefox, etc.)?
  - What kind of an Internet connection are you using (dial-up, Cable, DSL, etc.)?
  - Do you have any network or PC firewalls?
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