

FAQ: DemographicsNow

I can't access DemographicsNow

DemographicsNow does not support Macs. DemographicsNow system requirements include: Windows 2000, Windows XP, and Windows Vista. Acceptable browsers include: Internet Explorer 6.x or 7.x and Firefox 2.x.

If you encounter technical issues, browse the Help topics for solutions or contact the Hill Library. Call (877) 700-4455, (651) 265-5500, or fill out a [feedback form](#).

- If you contact us, please provide as much information as possible:
 - Which database or Web page is generating the problem?
 - What kind of an error message are you receiving?
 - Which operating system are you using (Windows XP, Windows Vista, Mac OSX)?
 - Which browser are you using (Internet Explorer, Firefox, etc.)?
 - What kind of an Internet connection are you using (dial-up, Cable, DSL, etc.)?
 - Do you have any network or PC firewalls?
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