

FAQ: Cookies

You must have cookies enabled in order to access third-party databases through HillSearch. You may need to adjust browser settings or Cookie Cop software settings.

Cookie Cop

This software shuts off cookies unless you specifically allow cookies to be placed on your machine from our site and our third party vendors. Change Cookie Cop settings to accept cookies from the HillSearch Web site and databases:

www.jjhill.org
www.hillsearch.org
http://www.dnbmdd.com
http://proquest.umi.com,
http://www.netlibrary.com

Browser Cookie Settings

Internet Explorer 5.5

1. Go to the Tools menu.
2. Select Internet Options.
3. Click on the Security tab.
4. Select Custom Level.
5. Change both cookie settings (“Allow Cookies Stored on Your Computer” and “Allow Per-Session Cookies”) to ENABLE rather than DISABLE or PROMPT.

Netscape 4.0

1. Select 'Edit' from the menu bar.
2. Select 'Preferences' from the pull down.
3. From the list select 'Advanced.'
4. Change the selection to 'Always Accept Cookies'.
5. Change the selection to 'Don't notify when cookies are sent.'
6. Restart the browser.

If you encounter technical issues, browse the Help topics for solutions or contact the Hill Library. Call (877) 700-4455, (651) 265-5500, or fill out a [feedback form](#).

- If you contact us, please provide as much information as possible:
 - Which database or Web page is generating the problem?
 - What kind of an error message are you receiving?
 - Which operating system are you using (Windows XP, Windows Vista, Mac OSX)?
 - Which browser are you using (Internet Explorer, Firefox, etc.)?
 - What kind of an Internet connection are you using (dial-up, Cable, DSL, etc.)?
 - Do you have any network or PC firewalls?
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